भारत सरकार GOVERNMENT OF INDIA
वित्त मंत्रालय MINISTRY OF FINANCE
राजस्व विभाग DEPARTMENT OF REVENUE
केन्द्रीय अप्रत्यक्ष कर और सीमा शुल्क बोर्ड
CENTRAL BOARD OF INDIRECT TAXES AND CUSTOMS
प्रधान आयुक्त का कार्यालय
OFFICE OF THE PRINCIPAL COMMISSIONER
केन्द्रीय कर, केन्द्रीय उत्पाद शुल्क और सीमा शुल्क
CENTRAL TAX, CENTRAL EXCISE & CUSTOMS
केन्द्रीय राजस्व भवन, CENTRAL REVENUE BUILDING
आई. एस. प्रेस रोड, कोच्चि, I.S. PRESS ROAD, KOCHI-682 018
E-mail: cccochin@nic.in Fax: 0484-2397614 Phone: 0484-2394100/0404

C. No. I/22/20/2014. PRO.PT.II Dated:06.02.2020

NOTICE INVITING TENDER (NIT)

Sub: Rates/ quotations for Hiring of Services for Maintenance / Housekeeping of office premises of Central Tax and Central Excise, C R Building, I.S.Press Road, Kochi-Reg.

The Principal Commissioner of Central Tax and Central Excise, Kochi invites bids/Quotations from Service Providers (Maintenance/House Keeping) for hiring of their services for House Keeping at the office of the Principal Commissioner of Central Tax & Central Excise, C R Building, I.S.Press Road, Kochi-682018 from an assigned date. The office premises consist of 68,200 sq.ft. built up area (6 Floors + Open area of the Building premises) at **Central Tax and Central Excise, Headquarters Office, C R Building, I.S.Press Road Kochi**.

Data Sheet

Item	Description
Name of the Hirer	Government of India, Ministry of Finance, Department of Revenue, Office of the Principal Commissioner of Central Tax and Central Excise, C.R. Buildings, I.S. Press Road, Kochi-682018
Tender Inviting Authority	Principal Commissioner, Central Tax and Central Excise, Kochi
Tender Name	Hiring of Services for Maintenance/Housekeeping of office premises
Tender No. & Date	C. No. I/22/20/2014. PRO.PT.II dated 06.02.2019
Method of Selection	L-1

Availability of Tender Documents	Can be downloaded from Central Public Procurement Portal at http//:eprocure.gov.in/eprocure/app
Date and time of Tender Notice issuance	07.02.2020,04.00 P.M
Last date and time for bid/Proposal submission (On or before)	29.02.2020, 05.00 PM
Bid opening Time & Date	04.03.2020, 11.30 AM.
Period of hiring	1st April 2020 to 31st March, 2021 (subject to change)

2. Tender documents may be downloaded from **Central Public Procurement Portal (CPPP)** site **http: //eprocure.gov.in/eprocure/app.** Aspiring bidders who have not enrolled/ registered in e-procurement should enroll/ register before participating through the website procurement should enroll/ register before participating through the website **http://eprocure.gov.in/eprocure/app**. The portal enrolment is free of cost. Bidders are advised to go through instructions provided at Annexure-V regarding instructions for online bid submission.

CRITICAL DATES

Publish Date	07.02.2020
Bid Document Download/ Sale Start Date	07.02.2020, 04.00 PM
Bid Submission Start Date	07.02.2020, 04.00 PM
Bid Submission End Date	29.02.2020, 05.00 PM
Bid Opening Date	04.03.2020, 11.30 AM

3. Bids shall be submitted online only at CPPP website: **https//eprocure.gov.in/eprocure/app.** Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

- Tenderers can access Tender documents on the website, fill them with all relevant information and submit the complete Tender document in to electronic Tender on website **http: //eprocure.gov.in/eprocure/app.**
- Tenders and supporting documents shall be uploaded only through e-procurement portal.

- Tenderers who has downloaded the tender from the Central Public Procurement Portal (CPPP) website **https://eprocure.gov.in/eprocure/app**, shall not tamper/modify the tender form including downloaded price bid template in any manner. In case, if the same is found to be tampered/modified in any manner, tender will be completely rejected and tenderer is liable to be banned.

4. The tenders shall be submitted only online and in two parts viz., **Technical Bid** and **Financial Bid**, along with all the tender documents evidencing GST Registration no. of the bidder, other statutory registrations, etc., duly signed in all the pages. The format of **Technical** and **Financial Bid** is mentioned in **Annexure-III and IV**. All the pages of bid being submitted must be signed and over writing, if any, has to be duly initialled by the bidder and sequentially numbered by the bidder irrespective of nature of content of the documents before uploading. Further, the **'Terms & Conditions' (Annexure-I)** & **Tender Acceptance Letter (Annexure-II)** should also be duly signed on all the pages and uploaded along with other tender documents. It may be noted that, in case of non-uploading of copies of documents specified in **Annexure-I** (Terms & Conditions) on the CPPP, such technical bid, shall be summarily rejected. The offers submitted through any means other than uploading on the CPPP website **https://eprocure.gov.in/eprocure/app** shall not be considered. No correspondence will be entertained in this matter.

5. Interested service providers are advised to visit CPPP website **https://eprocure.gov.in/eprocure/app** regularly till closing date of submission of tender for any corrigendum/ addendum/ amendment.

6. In the event of any of the above-mentioned date being subsequently declared as a holiday/closed day for this office, the tenders will be opened on the next working day at the scheduled time.

7. Interested parties may also download the tender from the official websites **www.cbec.gov.in & www.cenexkochi.gov.in.**

8. The bids, complete in all respects should be submitted through the Government e-procurement portal **https://eprocure.gov.in/eprocure/app** on or

before **5:00 PM on 29.02.2020.** Offers received beyond the specified date/ time shall not be entertained.

9. Interested parties should visit the premises of **Central Tax and Central Excise, Headquarters Office, C. R. Building, I.S.Press Road, Kochi for assessing the work to be undertaken between 10.00 AM and 04.00 PM on any working day and also should attend a mandatory pre-bid meeting on 18.02.2020 at 11.00 AM at the said office. Bids submitted without visiting the premises or attending pre-bid meeting will be summarily rejected.**

Enclosures:

(i) Annexure – I (Terms and conditions)

(ii) Annexure – II (Tender Acceptance Letter)

(iii) Annexure – III Technical Bid

(iv) Annexure – IV Financial Bid

(v) Annexure – V (Instructions for Online Bid Submission)

(George Joseph)
Assistant Commissioner (Preventive)

Copy to:

1. The Superintendent (EDP), Central Tax and Central Excise, Kochi for publication in the Official Websites i.e., www.cbic.gov.in, www.cenexcisekochi.gov.in.

2. The Notice Board at the office of the Principal Commissioner of Central Tax and Central Excise, Kochi.

ANNEXURE –I

TERMS AND CONDITIONS

GENERAL CONDITIONS:

1 **Rates should be indicated in both figures and words**. If there is difference between the two said rates, the rates quoted in words will prevail. Rates quoted should be inclusive of all taxes, etc., Central Tax & Central Excise Headquarters will not pay any extra amount.

2 Bidder shall quote their rates for the service to be provided as **"Rate per sq. foot per month"** which should include the components of wages, deductions towards PF, ESI, Bonus, Employer's contribution and applicable taxes in relation to the wages to be paid to the personal employed for the purpose, service charges and other charges if any, etc excluding the GST component. The same would not be payable over and above the rates thus quoted. **GST as applicable will be paid in addition to the Rate per sq. foot per month quoted**. Bidders are required to download the BoQ file, open it and complete the **coloured**_(unprotected) cells with their respective financial quotes and other details (such as name of the bidder).

3 The tender shall be submitted online in two parts viz. Technical Bid and Financial Bid. Technical Bids will be opened on **04.03.2020, 11.30 AM**. at the Conference Hall, **Office of the Principal Principal Commissioner of Central Tax and Central Excise, C.R. Building, I.S. Press Road, Kochi-682018** Financial bids of only those bidders whose technical bids are found valid, eligible and acceptable shall be opened at the designated date and time to be published in the e-procurement portal.

4 The Department reserves the right to accept/ reject any tender or all tenders without assigning any reason.

5 The Contractor should be registered as Service Provider with the jurisdictional GST office, Department of Labour (State Government), Employees Provident Fund Organization (Ministry of Labour, Govt. of India), Employees State Insurance Corporation (ESI Act, 1948) and Kerala Shops & Commercial Establishments Act, 1960 and any other Department as required under the Law.

6 The Contractor should have a permanent establishment and work force available in Kochi.

7 **Earnest Money Deposit :** Earnest Money Deposit (EMD) or bid security of Rs.25,000/- (Rupees Twenty Five Thousand only) shall be submitted by the bidders in the form of Account Payee demand Draft or Fixed Deposit receipt or bank Guarantee from any of the Scheduled/Nationalised Banks drawn in favour of the Principal Commissioner of Central Tax and Central Excise, Kochi. The scanned copy of the same is to be uploaded online along with the bid. The

original document in respect of the EMD should be delivered to Superintendent(PRO), Office of the Principal Commissioner of Central Tax and Central Excise, C.R.Building, I.S.Press Road, Kochi on or before **05.00 PM on 03.03.2020**. EMD will be returned to all the unsuccessful bidders at the end of the selection process. However, the EMD shall be forfeited in case the unsuccessful bidder withdraws or the details furnished in the bidding process are found to be incorrect or false during the tender selection process. No interest shall be payable on the Earnest Money deposit. EMD of the successful bidder will be returned on the furnishing of the performance security deposit of 5 % of the contract value which will be refunded to the selected bidder without any interest on the completion of the contract period.

8 The Rates shall be valid for the period **from 01.04.2020 to 31.03.2021**. At the end of the year, the Contract may be renewed for such further period, as decided by the Principal Commissioner of Central Tax and Central Excise or terminated and / or fresh tenders invited. Decision of the Department will be final.

9 The Principal Commissioner of Central Tax and Central Excise, Headquarters Kochi reserves the right to terminate the contract, by giving 15 (Fifteen) days notice in writing without assigning any reasons and without incurring any financial liability whatsoever to the Service Provider.

10 The Contractor shall in no case lease/transfer/sublet/appoint caretaker for the Services rendered.

11 Contractor shall ensure that the personnel deployed by him do not have any criminal antecedents.

12 Contractor shall ensure that a minimum no. of 11 people are deployed for the effective housekeeping of the premises.

13 Contractor shall be solely responsible for any/all disputes between him and the personnel deployed by him. The Department will not entertain any such dispute and there should be no claim or liability against Central Tax and Central Excise, Kochi or any of its officers on this account. The Contractor will keep Central Tax and Central Excise, Kochi indemnified against all actions.

14 For any losses, damages caused by the personnel deployed by the Contractor to any person / property / equipment of Central Tax and Central Excise, Kochi office, the Contractor will have to make good such loss / damage and bear the expenses for such loss / damage as decided by the Principal Commissioner of Central Tax and Central Excise, Kochi. Further, in respect of such loss/ damage, the department reserves the right to take such further action as required / provided under the Law.

15 Contractor shall be solely responsible for payment of wages/salaries, other benefits, allowances and all other statutory / other dues payable as per Central /

State Government / Municipality Rates and other Laws as applicable to the personnel deployed that might become applicable under any Act or Order of the Government. Central Tax & Central Excise, Kochi shall have no liability whatsoever in this regard.

16 Insurance cover protecting the agency against all claims applicable under the Workmen's Compensation Act, 1948 shall be taken by the Service Provider. The Service Provider shall arrange necessary Insurance cover for any persons deployed by him even for short duration. This Office shall not entertain any claim arising out of mishap, if any that may take place while discharging the duties by the labour provided for outsourcing by the contractor. In the event of any liability / claim falling on this Commissionerate, the same shall be reimbursed / indemnified by the Service provider.

17 The Contractor should specifically note that the engagement of the service provider under this contract does not in any way confer any right on the Service provider or the persons that may be deployed by him in this office, for claiming any regular employment in this office or any other Government Office. The Service provider should also obtain a written undertaking from the persons deployed by him to work in this office that they are fully aware that their deployment to work in this office does not confer any right on them for claiming any regular employment in this office or any other Government Office. Attested copy of such undertaking has to be submitted to the Department at the time of signing of Contract.

18 The Contractor will comply with all the Rules, Regulations and Statutory obligations cast on him as per the Central / State Government / Municipality / Local Bodies relating to such deployment of personnel.

19 In case of any default by the Contractor in respect of any of the Terms & Conditions, (whether General or Special), the Principal Commissioner of Central Tax and Central Excise, Kochi may without prejudice to any other right/ remedy which shall have accrued or shall accrue thereafter, terminate the contract, in whole or part, by giving 15 (Fifteen) days notice in writing to the Contractor. The said notice will be deemed to have been issued if a Registered Copy of Notice is sent to the address of the Contractor as per the Agreement.

20 Manpower required for execution of the entire daily work including transport of personnel deployed to Central Tax and Central Excise, Kochi will be arranged by the Contractor. In case some personnel are not able to attend work, it would be the responsibility of the Contractor to provide suitable replacement.

21 Attendance register of the personnel deployed will be maintained. The personnel deployed will render service everyday – Monday to Saturday, whenever

required on Sunday also. They will also attend to any unforeseen jobs as well as other exigency of Work. No extra payment for this shall be made.

22 The Service provider shall nominate an Authorized Representative to supervise the work of the personnel deployed and interact with the department. No other person except the Contractor's Authorized Representative shall be allowed to enter the premises of Central Tax and Central Excise. The name of such Authorized Representative will be indicated by the Contractor while submitting the Bid. Uniform with Identity Card should be provided to the persons deployed for work at Central Tax and Central Excise, Kochi by the Service Provider.

23 On acceptance of his bid, the service provider shall provide a security deposit of 5% of the contract value as performance security in the form of an account payee demand draft/fixed deposit receipt/bank guarantee from a Commercial bank safeguarding the Central Tax and Central Excise, Kochi's interest in all respects.

TERMS OF PAYMENT:

24 The liability to pay all taxes / duties / other levies of Local bodies, State & Central Government or any other Authority in respect of services rendered will vest with the Contractor.

25 The Contractor will submit the monthly bill for reimbursement in duplicate to Central Tax and Central Excise, Kochi in the first week of following month and payment will be made after the bills are passed by Principal Commissioner of Central Tax and Central Excise, C R Building, I.S. Press Road, Kochi. The payment will be electronically made by the PAO Central Tax and Central Excise, Kochi, which takes about 3 weeks after the receipt of bills from the Service Provider. The contractor shall fully comply with all the applicable Laws, Rules and Regulations relating to the Code on Wages Act, 2019, Employees Provident Fund Act, 1952, ESI Act, 1948, Contract Labour (Regulations & Abolition) Act, 1970 and those relating to certificates of registration, relating to licence, relating to issue of employment card and relating to annual returns of the principal employer, Essential Commodities Act, Migrant Labour Act and/or such other Acts or Laws or regulations passed by the Central, State, Municipal and Local Government agency or authority, including TDS as per Income Tax Act, and any other act as may be relevant as applicable to him from time to time;

26 The Contractor shall make regular, timely and full payment of labour charges, salaries and other payments as due, as per the labour laws or any other laws to its personnel deputed under the Service contract.

27 The minimum wages payable to the staff employed by the contractor should not be less than that prescribed vide order No.1/36(5)/2019-LS-II dated 23.09.2019 issued by Chief Labour Commissioner(C), Ministry of Labour and

Employment, Government of India as amended from time to time. Any increase in wages on account of increase in dearness allowance or otherwise should be paid by the service provider during the contract period, which should be factored in the rates quoted.

28 At the time of payment of bills, the taxes liable to be deducted, if any, shall be deducted at source as per Government rules and guidelines as may be prevailing at the time of payment.

29 The Principal Commissioner of Central Tax and Central Excise, Kochi shall be at liberty to withhold any of the payments in full or in part for default in service and / or any loss / damage to Government property, equipment, etc. The decision of the Department will be final.

30 In case the Contractor fails to carry out the said services or fails to deliver services to the desired standard due to absence of his personnel or any other reason, penalty as decided by the Principal Commissioner of Central Tax and Central Excise, Kochi shall have to be paid by the Service provider. The decision of the Department will be final and binding on the Contractor and shall not be subject to any dispute or arbitration and the penalties so imposed will be recovered from the amount/ payment due to the Service Provider.

31 For any clarifications or assistance in this regard the bidder should contact PRO section of the office of the Principal Commissioner of Central Tax and Central Excise, Kochi.

32 All disputes will be subject to local jurisdiction only.

SCOPE OF WORK / JOBS TO BE CARRIED OUT:

A. DAILY WORK:

a) Dusting and cleaning of tables, chairs, trays, telephones, filing cabinets, cupboard, paper racks, tables, fans, photocopier machines, printers, computer systems, other office equipments installed at Central Tax and Central Excise, Cochin office.

b) Sweeping and Swabbing of all floor areas, rooms etc. with necessary detergents.

c) Dusting and cleaning of all office furniture including computer work stations.

d) Dusting of wooden panels in the premises, including stairs and railings.

e) Cleaning of toilets with detergent powder and deodorants etc. Toilets should be cleaned three times a day (morning, afternoon and evening) and as and when required.

f) Collecting waste papers and other waste from various places in premises and depositing it to specific dumping areas.

g) Shifting of furniture and records and its rearrangement as and when required.

h) Such other cleaning or other work as may be entrusted by the Central Tax and Central Excise, Cochin.

i) Serving of tea / coffee / water etc. to officers / staff.

j) Upkeep & regular maintenance of office equipments.

k) Cleaning and maintenance of sports equipment like tread mills, table tennis table, etc., and assisting trainees in operation of equipments at Gymnasium.

l) Cleaning of Glass walls at all floors.

B. Besides the above work, the following Special Cleaning work etc., shall be carried out once a week and as and when required, dusting of ceiling, walls, light shades, frames, fans etc., cleaning of internal and external glasses of all windows, cleaning of all the furniture and office equipments in the office using vacuum cleaner, brushing and washing of floors, stairs with necessary detergents & floor scrubbing machine, cleaning with chemicals etc. removing stains from walls/floors and removing cobwebs once in a week.

C. The Service Personnel deployed may also be required to attend to emergency work like cleaning and removing of blockage in pipes in toilets and building premises.

D. Personnel employed by the Contractor should have the requisite expertise in use of vacuum cleaner, floor scrubbing machines or similar cleaning machines.

E. Material for cleaning like vacuum cleaner, brooms, mops, etc., and all other materials including consumables like detergent powder, deodorants, phenyl, naphthalene balls, buckets, cleaning acid, cleaning cloth, cleaning material etc., will be provided by Central Tax and Central Excise, Kochi.

(George Joseph)
Assistant Commissioner(Prev)

ANNEXURE – II (TENDER ACCEPTANCE LETTER)

To

The Principal Commissioner
Central Tax & Central Excise
Kochi Principal Commissionerate, C.R. Building
I.S. Press Road, Kochi-682018.

Sir,

Subject: Acceptance of Terms & Conditions of tender.

Tender Reference No : ----------

Name of Tender/ Work : ----------

1. I/We have downloaded/obtained the tender document(s) for the above mentioned tender from the web site(s) namely _____as per your advertisement, given in the above mentioned website(s).

2. I/We hereby certify that I/we have read the entire terms and conditions of the tender documents (including all documents like annexure(s), schedule(s), etc., which form part of the tender document) and signed on all the pages of the terms & conditions. I/we shall abide by the terms/conditions/clauses contained therein.

3. The corrigendum(s), issued from time to time by your department have also been taken into consideration, while submitting this acceptance letter.

4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.

5. I / We do hereby declare that we have not been blacklisted/ debarred by any Govt. Department/Public sector undertaking.

6. I / We certify that all information furnished by me/ us/ our firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department shall without giving any notice or reason thereof, shall summarily reject the Bid, without prejudice to any other rights or remedy.

Yours Sincerely
Name & Signature with stamp (if any) of Bidder

ANNEXURE-III

(TECHNICAL BID)

Pre-qualification requirements for award of contract for 'Hiring services for Maintenance / House Keeping'

1.	Name of the Organization/ Firms with full address with Pin Code, Phone No, Fax No, email, etc.	
2.	Name of the Proprietor / Partners / Directors	
3(a)	PAN No. of the Firm.	
3(b)	Copy of the Income Tax Return filed for last 3 years and to be uploaded.	
4	Total strength of staff/workers available with the Service Provider and address of the office at Kochi	
5	List of the Public Sector/Govt. Organization to which similar Services have been provided by the Contractors / Firms / Agencies during the last 3 years. List of Government Organizations where the Service Provider is currently providing services may also be indicated. (Please uploaded the job order/service certificate in this regard)	
6	The Contractor should also submit Copies of Registration Certificate obtained from GST office, Department of Labour, State Government, Employees Provident Fund Organization (Ministry of Labour, Govt. of India), Employees State Insurance Corporation (ESI Act, 1948) and Kerala Shops & Commercial Establishments Act, 1960.	
7	The total Turnover of the Contractor as Service Provider for such services (should not be less than Rs. 30 lakh in 2016-17, 2017-18 & 2018-19). P & L or Relevant pages of Balance Sheet to be uploaded.	
8	Registration Number of Tenderer/Concern with GST Department :(Attested Photo copy of registration certificate should be uploaded)	
9	Registration Number of Tenderer/Concern with other Government Departments :(Attested Photo copy of registration certificate should be uploaded)	
10	Any other information to be considered:	

Signature of Bidder with date: .....

Name & full address: .....

.....

.....

.....

Telephone No: Office :.....

Fax No :.....

Residence :.....

ANNEXURE- IV

(FINANCIAL BID)

PROFORMA FOR QUOTING RATES

01	Name & Address of the Contractors, Firms, Agencies	
02	Name of Proprietor / Partners' / Director	
03	Rates quoted per square feet (Inclusive of all components of wages, ESI, PF, Bonus, Service Charge, any other charges or taxes as applicable excluding the Goods and Services Tax (GST) payable under the Central Goods and Services Tax Act and State Goods and Services Tax Act, 2017).	

Signature of Bidder with date: .....

Name & full address: .....

.....

.....

.....

Telephone No: Office :.....

Fax No :.....

Residence :.....

Annexure V

Instructions for Online Bid Submission:

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at **https://eprocure.gov.in/eprocure/app.**

REGISTRATION

1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: https://eprocure.gov.in/eprocure/app) by clicking on the link **"Online bidder Enrolment"** on the CPP Portal which is free of charge.

2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.

5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC□s to others which may lead to misuse.

6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective „My Tenders□ folder. This would enable the CPP Portal to

intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.

3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.

2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use "My Space" or „□Other Important Documents□□ area available to them to upload such documents. These documents may be directly submitted from the "My Space" area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.

2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.

3) Bidder has to select the payment option as "offline" to pay the tender fee / EMD as applicable and enter details of the instrument.

4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and

the data entered during bid submission time. Otherwise the uploaded bid will be rejected.

5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the **coloured** (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

6) The server time (which is displayed on the bidders□ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.

8) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

9) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

10) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

Government eProcurement System

eProcurement System Government of India

Tender Details

Date : 07-Feb-2020 03:12 PM

Print

Basic Details

Organisation Chain	Department of Revenue||Central Board of Excise and Customs||O/o Pr.Commr.CGST Kochi Thirthpuram zne||Aluva Division-Kochi Thirthpuram zne		
Tender Reference Number	C.No.I/22/20/2014.PRO.Pt.II dtd 06.02.2020		
Tender ID	2020_DREV_542627_1		
Tender Type	Open Tender	**Form of contract**	Item Rate
Tender Category	Services	**No. of Covers**	2
General Technical Evaluation Allowed	No	**ItemWise Technical Evaluation Allowed**	No
Payment Mode	Offline	**Is Multi Currency Allowed For BOQ**	No
Is Multi Currency Allowed For Fee	No	**Allow Two Stage Bidding**	No

Payment Instruments

Offline	S.No	Instrument Type
	1	Demand Draft

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	Annexure II Tender Acceptance Letter
		.pdf	Technical Bid Annexure III
		.pdf	PAN card and copies of registration Certificates/Nos as required in Technical Bid
		.pdf	Copies of Income Tax returns for last 3 years
		.pdf	Details of turnover for last 3 years
		.pdf	Copies of experience certificates
		.pdf	EMD details
2	Finance	.xls	BOQ Financial Bid
		.pdf	Annexure IV Financial Bid

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00		
Fee Payable To	Nil	**Fee Payable At**	Nil
	No		

EMD Fee Details

EMD Amount in ₹	25,000	**EMD through BG/ST or EMD Exemption Allowed**	Yes

Tender Fee Exemption Allowed	

EMD Fee Type	fixed	**EMD Percentage**	NA
EMD Payable To	Pr Commissioner of Central Tax and Central Excise	**EMD Payable At**	Kochi

Work /Item(s)

Title	Tender for Hiring of Housekeeping services at Hqrs Office				
Work Description	Tender for Hiring of Services of Housekeeping for Hqrs Office at Kochi				
Pre Qualification Details	As per Tender conditions				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	Yes				
Tender Value in ₹	0.00	**Product Category**	Facility Management Services	**Sub category**	NA
Contract Type	Tender	**Bid Validity(Days)**	90	**Period Of Work (Days)**	365
Location	Kochi	**Pincode**	682018	**Pre Bid Meeting Place**	Kochi
Pre Bid Meeting Address	O/o the Principal Commissioner of Central Tax and Central Excise, C.R.Building, I.S.Press Road, Kochi-18	**Pre Bid Meeting Date**	18-Feb-2020 11:00 AM	**Bid Opening Place**	Kochi
Should Allow NDA Tender	No	**Allow Preferential Bidder**	No		

Critical Dates

Publish Date	07-Feb-2020 04:00 PM	**Bid Opening Date**	04-Mar-2020 11:30 AM
Document Download / Sale Start Date	07-Feb-2020 04:00 PM	**Document Download / Sale End Date**	29-Feb-2020 05:00 PM
Clarification Start Date	07-Feb-2020 04:00 PM	**Clarification End Date**	28-Feb-2020 05:00 PM
Bid Submission Start Date	07-Feb-2020 04:00 PM	**Bid Submission End Date**	29-Feb-2020 05:00 PM

Tender Documents

NIT Document

S.No	Document Name	Description	Document Size (in KB)
1	Tendernotice_1.pdf	Notice Inviting Tender for outsourcing of Housekeeping work of Hqrs Office	49.09

Work Item Documents

S.No	Document Type	Document Name	Description	Document Size (in KB)
1	Tender Documents	AnnexITermsandConditionsHouseKeepingTender2020.PDF	Annexure I Terms and Conditions	48.02
2	Tender Documents	AnnexIIAcceptanceHouseKeeping2020.pdf	Annexure II Tender Acceptance Letter	7.01
3	Tender Documents	AnnexIIITechnicalBidHouseKeeping2020.PDF	Technical Bid Annexure III	10.83
4	Tender Documents	AnnexIVFinancialBidHouseKeeping2020.PDF		5.26