भारतसरकारGOVERNMENT OF INDIA
वित्तमंत्रालय MINISTRY OF FINANCE
राजस्वविभागDEPARTMENT OF REVENUE
सहायकआयुक्तकाकार्यालय, केंद्रीयकरऔरउत्पादशुल्क
OFFICE OF THE ASSISTANT COMMISSIONER OF CENTRAL TAX & CENTRAL EXCISE
चालकुडीमंडल, CHALAKUDY DIVISION
2ND FLOOR, MAJESTIC SQUARE, NEAR HEAD POST OFFICE, CHALAKUDY – 680 307

C. No. III/20/1/2017

Date: 07.09.2018

NOTICE INVITING TENDER FOR PROVIDING HOUSE-KEEPING SERVICES

The Office of the Assistant Commissioner of Central Tax and Central Excise, Chalakudy Division, invites competitive quotations from reputed Service Providers, engaged in the business of providing House Keeping Services, to provide housekeeping service in the Office premises mentioned below, for the period 15/10/2018 to 14/10/2019.

Name of Formation	Address	Open Area (Sq Ft)	Closed Area (Sq Ft)	Total Area (Sq Ft)	Estimated cost of Tender per month Rs.
Division Office Chalakudy	2nd Floor, Majestic Square, Behind Head Post Office, Chalakudy- 680 307	-	7000	7000	33,600
Irinjalakuda Range Office	Superintendent of Central Tax & Central Excise, Irinjalakuda Range, Jyothis, Ayyankavy Temple Road, Near Peshkar Road, Irinjalakuda- 680 121	300	1200	1500	12,000
Kodungallur Range Office	XIV/406 (F), Level 4 EDISON FOUR-FIVE Near Sindhu Hotel Padakulam Road, Kodungallur- 60 664	-	1400	1400	12,000
Amballur Range Office	First Floor, Koovakkadan Arcade, Amballur National Highway- Puthukad- 680 301	-	1200	1200	12,000

The quotation may be submitted in the prescribed format attached, along with Annexure I and Annexure II. The tender Enquiry documents can be downloaded from the official website www.eprocure.gov.in (CPP Portal), www.cbec.gov.in and http://cenexcisekochi.gov.in/ from 08.09.2018 onwards. However, the online bids have to be submitted only on www.eprocure.gov.Last date for submission of quotation is 28.09.2018 (Before 5 PM). The Technical bids shall be opened on 01.10.2018 at 1100 Hrs and financial bids at 1100 hrs on 03/10/2018.

Tenderers have to quote the rate as per Square Feet per month in respect of open area and closed area separately. Number of persons proposed to be engaged has to be indicated.

I.SCOPE OF HOUSEKEEPING SERVICES REQUIRED TO BE PROVIDED BY THE CONTRACTOR

1. Daily sweeping and wet mopping of the entire area including the lobby in all floors/lift/ground floor lobby/Official-Staff car cum vehicle parking area/steps/staircase/surrounding area of office premises etc. by deploying at least 3 personnel (out of which one should be male) in case of Chalakudy Division Office and 1 person each at Irinjalakuda, Kodungallur and Amballur Range Offices,.

2. Furniture like tables, chairs, visitor's chairs, sofas, almirahs etc., and all the electronic gadgets like computers, telephone, fax machines, photo copier machine etc., have to be dust free and dust removal has to be done daily. The doors, windows, partitions including the particle board, glass and aluminium channels in the entire office should be cleaned daily.

3. Deep cleaning of the toilets including WCs and Urinals with attached waterand washbasins by using disinfecting materials like Phenyl/ Harpic/Vim/Surf etc., twice a day and more often, if needed and also cleaning of all sanitaryfittings, tiles and mirrors on the walls in the toilets.

4. Vacuum cleaning the systems room and all computers in the office and sofa sets twice a week.

5. Removal of blockages and clogging in the wash basins and other sanitary fittings in the toilets for smooth outflow of wastewater.

6. Collect all the sweepings, garbage and wastes and transport/dispose of the same to the nearest pit/area prescribed for the same.

7. Maintenance and upkeep of the entire office premises.

8. Shifting of furniture and other equipment and files whenever required.

9. Attending to electrical facilities in the office like changing of tube lights,bulbs and such other minor repairs whenever required.

10. Artificial plants, door mats and carpets are to be cleaned daily. All nameboards, brass boards, wall panels' paintings etc., should be wiped off dirt atregular intervals.

11. Care should be taken that the gadgets are not tampered with during the cleaning operation.

WEEKLY SERVICES

1. Removal of cobwebs in the corridors and lavatories.

2. Removal of dust accumulated on the walls, windows panes and ventilators in the toilets.

3. Thorough washing, rubbing and cleaning of corridors.

II. TERMS AND CONDITIONS

ELIGIBILITY CRITERIA

(1) CONDITIONS TO BE SATISFIED IN THE TECHINCAL BID.

1. The Bidder should have minimum three years of experience in providing housekeeping services to various organizations like Government offices/Public sector office etc. Self-attested copies of agreement/work order from two of such clients shall be provided as documentary evidence. The same shall be uploaded along with the Technical Bid.

2. The Bidder must have ESI, EPF and GST Registration, as applicable. Copies of Registration Certificates shall be shall be uploaded along with the Technical Bid.

3. The Bidder must have obtained Permanent Account Number (PAN) under Income Tax Act, 1961. Copy of PAN shall be shall be uploaded along with the Technical Bid.

4. Within one month from the date of awarding the contract the Successful Bidder shall obtain a Licence under the Contract Labour (R&A) Act, 1970, if applicable.

(2) OTHER TERMS AND CONDITIONS

1. The persons employed should work on all days, except Sundays and National Holidays, and the working hours will be from 0800 AM to 0400 PM daily. A skeletal staff would be required beyond 0400 PM on all working days to cater for emergency service.

2. The personnel deployed should be well experienced and trained adequately and of sound health. They should be well behaved and well mannered. They should be provided with uniforms and identity cards prominently displayed. They should have knowledge of local language and preferably English also.

3. If a particular person is absent on any day, another person should be deployed in his/her place.

4. The personnel should attend to the work punctually and complete the cleaning work of the entire office premises before 08.45 AM on all working days. The personnel will perform all the duties assigned to the Service Provider /contractor and as specified by the Department from time to time.

5. The personnel will report to the Officer in charge assigned by the Department.

6. In case of emergency and residual situations the contractor has to make the personnel available to cater for emergency services and urgent works entrusted by this office as and when need arise.

7. The Service Provider/contractor should pay to their personnel a minimum wage at the prevailing rate as fixed under Minimum Wages Act prescribed by the Chief Labour Commissioner, any breach of this condition will render the contract with the Service Provider/contractor liable for immediate termination without any prior notice and the same would be dealt with accordingly.

8. ESI and PF per head at the prevailing rate should be paid by the contractor every month as per the existing rules and copies of paid up challans or documents concerned should be submitted.

9. Service Provider should adhere to all the relevant statutory enactments dealing with the Employment of Labour. All existing statutory regulations of both State and Central Government should be adhered to by the service provider, especially payment of minimum wages to the employees, as prescribed by the Central Govt.. Any failure to comply with any of the regulations will be liable for termination of the contract in addition to the action proposed to be initiated by the statutory bodies.

10: The Contractor is responsible for payment of minimum monthly salary to the personnel, as applicable to them.

11. The Contractor should ensure that there is no scope for any grievance from the personnel on delayed payment of wages. The employees engaged by the house keeping agency will be in the employment of the house keeping agency only and not of Central Tax and Central Excise department.

12. Engagement of the service provider does not in any way confer any right to the service provider or the persons that may be deployed by him in this office for claiming any regular or part time employment in this office or any other Government Office.

13. The Department will not involve in any dispute between the service provider and workers of the service provider.

14. Payments to the house keeping contractor will be through /account transfer to the designated account only on monthly basis. Tax shall be deducted at source as per the prevailing Income Tax Act from the monthly bills.

15. The contractor shall indemnify and shall keep this office indemnified against acts of omission or negligence, dishonesty or misconduct of the men/women engaged for the work and this office shall not be liable to pay any damages or compensation to such person or to third party. All damages caused by the house keeping personnel shall be charged to the contractor and recovered from its dues/bills.

16. This office reserves the right to terminate the services of the house keeping contractor at any time without giving any notice whatsoever.

17. The service provider shall strictly comply with the terms and conditions of the agreement which will be executed with the successful bidder. Failure by the contractor to comply with the terms of the agreement during the period of agreement or deficiency in services shall result in termination of the contract.

18. The cost of cleaning materials should not be included in the rate for bidding, as all the housekeeping materials/consumables as required to execute the above jobs will be supplied by this office (Service Receiver). The service provider may specify the materials to be supplied for the housekeeping services.

19. No escalation of price whatsoever would be allowed during thependency/currency of the contract.

20. If at any time during currency of job, the scope of work for which this job has been awarded is reduced/abandoned or if the number of persons employed by the supplier is reduced from the stipulated number for any period the payment/ value of this job order shall

be reduced on pro-rata basis by this office and would be binding on the contractor (service provider).

21. The service provider shall submit the bill for every month by first day of the following month to the officer in charge (The Superintendent (PRO), Central Tax and Central Excise Chalakudy Division/Superintendent Irinjalakuda Range/Kodungallur Range/Amballur Range, as the case may be) for his/her certification and onward submission to Administration for process of payment. No interim bills will be entertained.

22. Any dispute arising out of this agreement or that which may arise in future shall be resolved by taking recourse to mutual settlement, extant arbitration/conciliation proceedings, failing which the dispute will be subject to Chalakudy jurisdiction.

III. TENDER PROCESS.

1. Tenders are invited in two parts i.e. (1) Technical bid (2) Financial bid

2. The Technical Bid shall contain the details as prescribed in Annexure 1. **There shall be no mention of any financial matters such as amount quoted per month etc. in the Technical bid. Upon observance of any such mention in the Technical bid, the tender will be summarily rejected**. The technical bid should also contain a declaration uploaded by the service provider that he is agreeable to all the terms and conditions of this „Notice Inviting Tender" and the service is being offered only after being satisfied with the said terms and conditions.

3. The Financial bid will be opened only if the Technical bid is found to be satisfactory.

4. **The bidders shall quote their rates as RATE PER SQ.FT PER MONTH (in both words and figures) excluding GST, but including PF and ESI etc. in the FINANCIAL Bid as prescribed in Annexure-II**

5. Bid Submission: Bid shall be submitted online only at CPPP website : http://eprocure.gov.in/eprocure/app. Service Providers have to follow "Instructions to Bidder for Online Bid Submission" provided in the"Annexure-I" for online submission of bids.

6. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.

7. Bidder who has downloaded the tender from the Central Public Procurement Portal (CPPP) website https://eprocure.gov.in/eprocure/app, shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tampered /modified in any manner, tender will be completely rejected and tenderer is liable to be banned.

8. Service providers are advised to visit the CPPP website http://eprocure.gov.in/eprocure/app regularly till closing date of submission of tender for any corrigendum/addendum/amendment.

9. The service provider shall enter into an agreement on the stamp paper with appropriate stamp duty, within 5 days from the date of communication of acceptance of his offer, by this office.

10. The agreement/contract so entered may be extended to a further period of one year if the Competent Authority is satisfied with the service provided, with the existing terms and conditions.

11. This office reserve the right to postpone/and/or extend the date of receipt/opening of bids or to withdraw the same without assigning any reason.

12. This office reserves the right to accept or reject any bid and to annul the bidding process and reject all bids at any time, without thereby incurring any liability to the affected bidder or bidders or any obligations to inform the affected bidder or bidders of the grounds for such action.

13. Incomplete bid document shall be rejected. The valid technical bids shall be scrutinized by the Department to shortlist the eligible bidders. The financial bids of the eligible bidders will ONLY be opened for consideration. Late submission of tenders shall not be accepted. The shortlisted tender along with documents shall be submitted to the competent authority and upon approval by the competent authority the successful bidders will be intimated about the award of contract to them.

14. The contract will be in force for a period of 12 months from 15/10/2018 to 14/10/2018. However, three months from the date of award of contract will be treated as probation period and if the performance of the contractor is not satisfactory during the period of probation, the services of the contractor will be terminated without further notice. This office reserves the right to extend the duration of the contract for further period subject to the satisfactory performance and on mutually agreed terms & conditions. The contract can be terminated by the contractor by giving full 3 months" notice.

Only those service providers should apply who agree to unconditionally abide by the above terms and conditions. Conditional acceptance or proposing modification of any condition will invalidate the tender.

IMPORTANT NOTE:

Bidder should ensure that the following documents are part of the TECHNICAL BID:

1. Annexure -1 (duly filled in)

2. Self-attested copies of agreement/work order as detailed in Sl. 1 of the (1) CONDITIONS TO BE SATISFIED IN THE TECHINCAL BID.

3. Copy of PAN CARD, ESI, EPF and GST certificates.

4. Any other proof required in the tender document.

5. Tender Document (all pages signed with seal).

FINANCIAL BID:

(a) Duly filled in Annexure II and its enclosure.

RATES AND PRICES: The bidders shall quote their rates for personnel to be employed as RATE PER SQ.FT PER MONTH (in both words and figures), excluding GST. GST shall be reimbursed as per actuals. The bidders shall also quote the number of persons to be deployed.

07/09/2018

किरण.टी.ए/(KIRAN.T.A)
सहायकआयुक्त(/ASSISTANT COMMISSIONER)

To,

Notice Board, Divisional Office, Chalakudy/Notice Board of Irinjalakuda/Amballur&Kodungallur Range Offices
PRO, Central Tax & Central Excise Divisional Office, Chalakudy.
EDP Cell, Central Tax & Central Excise Cochin (for publication in website)

ANNEXURE-I

(TECHNICAL BID)

1.	Name of the Organization/Firms with full address with pin code, Phone No,Fax No, email etc.	
2.	Name and address of all the Proprietor/Partners/Directors	
3(a)	PAN No. of the Firm as allocated by the Income Tax Department.	
3(b)	Copy of the Income Tax Return filed for last three years and Income TaxClearance Certificate (ITCC) for the last year to be attached.	
4	Total strength of staff/workers available with the Service Provider	
5	List of the Public Sector/Govt. Organization to which similar Services havebeen provided by the Contractors/Firms/Agencies during the last 5 years. List of Government Organizations where the Service Provider is currentlyproviding services may also be indicated. (Please attach the job order/servicecertificate from Govt. Office / Public Sector	
6	The Contractor should also submit Copies of Registration Certificateobtained from Service Tax Department (Ministry of Finance), Department ofLabour, State Government, Employees Provident Fund Organization(Ministry of Labour, Govt. of India), Employees State Insurance Corporation(ESI Act, 1948) and Kerala Shops & Commercial EstablishmentsAct,1961.	
7	Details of GST Registration, if applicable.	

DECLARATION

I/we hereby certify that the information furnished above is true and correct to the best of my / our knowledge and I/we have read and understood the terms & conditions contained in the Tender Document. 1/we understand that in case any deviation is found in the above statement at any stage, I / we will be blacklisted and will not have any dealing with the Departmentin future.

ANNEXURE- II

(FINANCIAL BID)

PROFORMA FOR QUOTING RATES

Name of the Party :

Address with Telephone No & Fax :

Name of Office/Location for which quoted :

Office/Location	Area	Monthly Rate per Sqft (Rs). Excluding GST	Total Amount for the Whole Area (Excluding GST)
Chalakudy Division	7000 Sq Ft		
Irinjalakuda Range	1500 Sq Ft		
Kodungallur Range	1400 Sq Ft		
Amballur Range	1200 Sq Ft		

Amount in words (For Each Location Quoted)

Chalakudy Division:

Irinjalakuda Range:

Kodungallur Range:

Amballur Range:

Number of persons to be deployed:

DECLARATION

I/we hereby certify that the information furnished above is true and correct to the, best of my / our knowledge and I/we have read and understood the terms & conditions contained in the Tender Document. I/we understand that in case any deviation is found in the above statement at any stage, I / we will be blacklisted and will not have any dealing with the Department in future.

(Signature of Authorized signatory with date and seal)