भारत सरकार GOVERNMENT OF INDIA
वित्त मंत्रालय MINISTRY OF FINANCE
राजस्व विभाग DEPARTMENT OF REVENUE
आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER
केन्द्रीय कर एवं केन्द्रीय उत्पाद शुल्क
CENTRAL TAX & CENTRAL EXCISE
कोच्चिन, COCHIN
केन्द्रीय राजस्व भवन, CENTRAL REVENUE BUILDING
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**प.सं.C. No. IV/16/09/2017-Tech** **दिनांक/Date:02.05.2018**

**ADDENDUM TO**

**व्यापार सूचना सं./ TRADE FACILITY NO: 01/2018 Central Tax**

**Subject: -Setting up of an IT Grievance Redressal Mechanism to address the grievances of taxpayers due to technical glitches on GST portal-Reg.**

**Ref: - F. No. 267/7/2018-CX.8 dated 03.04.2018 & F.No.267/7/2018-CX.8 dated 04.04.2018.**

Kind attention is invited to trade facility No.01/2018-Central Tax dated 06.04.2018 read with Board's Circular No. 39/13/2018-GST dated 03 April, 2018 on the above subject.

**2.** Kind reference is invited to the para 5.1 of the said circular wherein GSTN, Central and State government would appoint nodal officers in requisite number to address the problem a taxpayer faces due to glitches, if any, in the Common Portal.

**3.** As per letter F.No.267/7/2018-CX.8 dated 04.04.2018, the Commissioner (CGST) is being designated as the nodal officer, referred to at para 5 of the said circular. The commissioner may designate more number of nodal officers, as deemed appropriate, within the Commissionerate to receive applications from the taxpayers as per the procedure prescribed in the circular.

**3.** In view of the above, the Commissioner of Central Tax & Central Excise, Cochin Commissionerate has designated the Divisional Assistant Commissioners/Deputy Commissioners as Nodal Officers for receiving the applications from the taxpayers as per the procedure prescribed in the Circular. However, the Commissioner (CGST), as the nodal officer, shall be the appropriate authority to make/receive further communications with GSTN who, where necessary, shall bring the issue

before the IT grievance redressal committee in terms of the Circular.

**4.** All the Trade Associations are requested to bring the contents of this Trade Notice to the attention of their members in particular and the trade in general.

**(Mohd. Yousaf)**
**Commissioner**

सेवा में/ To O\C

1. प्रेषण सूची -1 व 2 के अनुसार / As per DL-I & II of Cochin Commissionerate

प्रति प्रस्तुत है / Copy submitted to :-

मुख्य आयुक्त कार्यालय / The Chief Commissioner's office

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